



Overview: Terms and Conditions changes

Valid from 1 January 2026

This document provides an overview of the most significant changes to the Standard Terms and Service Terms for Bring E-commerce & Logistics AB. Any other changes can be found in the full Terms.

Standard Terms	Section
The point on temperature sensitive contents has been updated with examples of different types of goods covered by the restriction.	9.3 Prohibited content
The terms on pickup have been clarified with an addition regarding terms in the event of discrepancies between the booked and actual volume.	10.4 Unsuccessful pickup
Service Terms	Affected services
The section "Availability" is updated with information on each service's availability for customers outside Sweden (EU import).	All services
The service will no longer be offered.	Express Nordic 09.00 Bulk
The service is limited to deliveries within the Nordic region. Delivery of pallets to the rest of Europe will no longer be offered.	Business Pallet
The terms for collection have been clarified.	PickUp Parcel/Bulk
PickUp Parcel Box is renamed to Parcel Locker.	Parcel Locker (PickUp Parcel Box)
The service will no longer be offered.	Home Delivery Mailbox
The terms are updated with changes and additions, including routines for marking of parcels and clarifications of the terms for collection.	Bring Pack
The service will no longer be offered to new customers.	Urban Home Delivery
The services will no longer be offered for deliveries to Denmark.	Urban Home Delivery, Home Delivery Curbside/Indoor
The service will no longer be offered. For parcel returns from a home address in Sweden, customers are referred to the service Return Home Delivery.	Home Delivery Parcel Return
eID Verification is renamed to ID Verification Parcel Locker.	Additional services
The terms for Label Free have been clarified.	Additional services
The terms for Cargo Insurance are amended due to a change of insurance provider.	Additional services
The terms for Swap Return, Collection for Recycling, and Collection for Recycling Hazardous have been clarified.	Additional services