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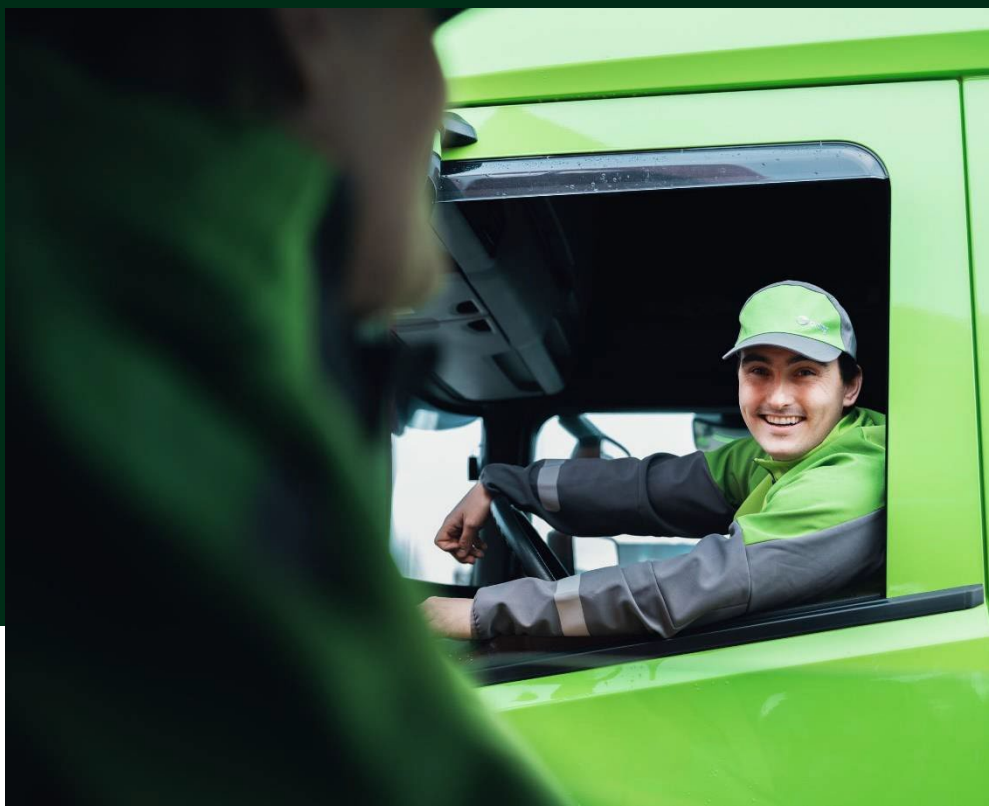
General terms and conditions

Domestic groupage and partload services

Bring Cargo International AB



Finding New Ways

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1. Applicability

These transport regulations refer to tasks involving domestic transport of groupage and partload, which Bring (legal company name Bring Parcels AB) receives from its client.

2. Responsibility

All assignments are carried out on the basis of NSAB 2015.

3. Transport commitment

Bring's responsibility as freight forwarder begins when the goods have been taken over for transport and ends when the goods have been handed over at the place of destination to the recipient or placed for disposal at the designated place. Bring reserves the right to choose the type of vehicle, means of transport and transport routes and to send the goods in direct traffic or with transshipment at its own discretion. In the case of domestic transport by other means of transport when the goods are loaded on a car or other load carrier, no limitation of liability for damage, reduction or loss, which could only arise during and as a result of such promotion. For groupage shipments, the lead time is based on the current transport plan/tour list. Regarding groupage shipments, please check the lead time with Cargo Domestic – gods.sverige@bring.com

4. Claims

Claims due to damage to the goods, reduction, loss or delayed delivery must be made immediately and immediately upon receipt of the goods and recorded in transport documents or other documents. The note must be certified by a representative from Bring.

Damaged goods that are not visible upon receipt must be reported to Bring within seven (7) days from the date of receipt. A photo of the transport damage must be attached to the claim. Advertised goods must be kept available for inspection or extradition. Therefore, the goods may not be returned, sold or repaired without contacting Bring or until a decision has been made in the complaint matter.

Everyone in the transport chain has a rescue duty. This means that everyone has an obligation to limit damage whenever possible. Advertised goods must therefore be handled according to current industry guidelines and handled so that the damage does not worsen.

Any collection of claimed goods must be done by Bring no later than seven (7) working days from the day the outcome of the case is announced for temperate and dry foods, no later than thirty (30) working days from the day the outcome of the case is announced for other goods. When there are circumstances that justify earlier destruction or collection, this must first be approved by Bring.

In the event of a complaint, a copy of the commercial invoice must always be attached to the notification. When claiming damage, pictures of the packaging and damaged contents must also be provided. Registration must be done via this link: Claims Cargo Domestic.

5. Quotation and terms of agreement

Validity of the offer

Quotations are valid for acceptance within 30 days after the given quote date, unless otherwise stated in the quotation. Offered prices and other terms and conditions apply until further notice if no specific time has been agreed. Offered or agreed prices apply between Bring and the offered customer and may not be disclosed to third parties. In the event of any misinterpretation regarding calculated prices on the web, it is the offer submitted in writing that is valid.

Freight price

The price includes the services specified in the offer. The price that is net price plus any freight-related supplements, additions sand fees are further based on free and unhindered traffic and normal loading and unloading conditions during normal working hours and that the transport can be carried out over accessible roads with the required load capacity. Statutory VAT is added. Fuel surcharge (DMT) is added to all shipments, DMT changes monthly and updated DMT is available on https://www.bring.se/priser/drivmedelstillagg-gods-inrikes

The invoice must be paid 10 days net from the invoice date or according to agreement. In case of late payment, late payment interest is charged according to the current reference rate +8% per year from the due date of the invoice. Questions regarding invoices are sent gods.sverige.admin@bring.com

6. Freight calculation rules

The concept of shipping

The shipping price is calculated based on the sum of the colli information in relation to the current price list or as specified in the contract. A shipment contains the colli IDs specified together with a superior shipment number from a sender to a recipient. A shipment may consist of one or more collis. All collis in a shipment must be picked up and delivered to the same address on the same day or alternatively picked up by the customer at the same terminal. A shipment cannot include a greater weight/volume than the vehicle's load capacity.

It is the sender’s responsibility to package goods and parcel shipments with consideration for their sensitivity, so that they can withstand normal transportation which includes terminal handling of groupage. At the same time, the packaging must be designed in such a way that own goods cannot cause damage to other goods during transport.

Shipments with individual collis with an actual weight exceeding 35 kg and/or shipments with a total freight weight exceeding 150 kg must always be loaded on a EUR pallet or equivalent to facilitate handling with loading equipment.

Freight calculation

The freight is calculated at package level/order line level and is added to the shipment's total freight weight including any cargo accessories. In addition to the actual weight, one of the following volume data must always be entered for the entire shipment or at package level for the assessment of the shipping weight:

Cubic meter - The value is entered with two decimal places followed by M3. Must be specified for shipments that are stackable and where other goods are allowed to be placed on top of the goods. Stackable means a pallet that can carry other goods and the total weight of the pallet surface is 780kg.

Loading meter - The value must be entered with a decimal followed by LDM. Must be specified for shipments that are difficult to stow and that do not allow loading on top of the goods.

Pallet place - The value is specified accompanied by PPL. This means non-stackable EUR pallets. When the goods are not stackable or the height of the colli exceeds 1.40 meters, it is calculated according to the pallet place.

For goods that is difficult-to-stow, due to the nature of the object or the packaging, do not enable normal loading with other goods or maximum utilization of the cargo space, the freight is calculated considering the cargo space required by the goods.

The freight cost is calculated on the freight weight of the shipment raised to the nearest even kilo. Freight expressed per 100 kg, the freight is calculated on the freight weight of the shipment, increased to the nearest even 10 kg for shipments up to 2.5 tons. Shipments over 2.5 tonnes are rounded to the nearest even 100 kg.

7. Freight weight calculations

The shipping weight is calculated on the basis of the gross weight of the shipment/parcel. For goods whose volume weight exceeds the gross weight, the shipment/parcel is charged according to volume weight. See conversion factor below.

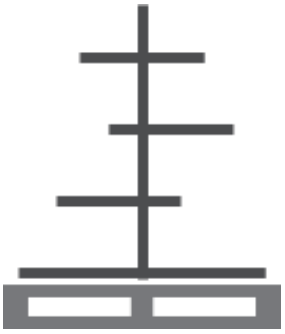
Unit	**Converted to**
1 Cbm	280 kg
1 Ldm	1950 Kg
1 Pallet place (EUR-pall)	780 Kg

Full truck with trailer	38 000 kg	133,7 Cbm	19,2 Ldm	48 pallet places

Hight EUR-pallet	Max 2,10 m (Applies to groupage shipments)
Hight EUR-pallet	Max 2,80 (Applies to partload shipments)
Hight 1/2-pallet	Max 1,40 m

Packaging see NSAB 2015

Example of freight weight

 This is pallet place (PPL). Standing on a EUR-pallet 120x80 cm and is 140 cm high or higher. Under 140 cm = M3 (If stackable)	 This is also pallet place (PPL). Parcels loaded and plastered on a EUR-pallet 120x80 cm and is 140 cm high or higher. Under 140 cm = M3 (If stackable)
 Difficult to handle goods standing on a EUR-pallet 120x80 cm. Not Stackable = Pallet place 0,4 Ldm	 Non-stackable goods Standing on a EUR-pallet 120x80 cm. Not stackable = Pallet place 0,4 Ldm

Freight weight

The highest value of actual weight and volumetric weight is called the freight weight and is what the freight is charged according to.

Long goods - Between 2,4 m- 5,99 m

For shipments containing one or more colli between 2.4 m and 5.99 m and with an individual colli weight of **less than 35 kg** (actual weight), the following table is calculated:

Colli width in cm	**Freight weight per kolli**
1-40 cm	200 Kg
41-80 cm	400 Kg
81-120 cm	600 Kg
121-160 cm	800 Kg
161-240 cm	1000 Kg
Shipment with one or more packages between 2.40 m and 5.99 m with an individual package weight **over 36 kg** (actual weight, must be loaded on a pallet).	

Shipment with one or more packages between 2.40 m and 5.99 m with an individual package weight **over 36 kg** (actual weight, must be loaded on a pallet).

Colli width in cm	**Freight weight per kolli**
1-40 cm	325 Kg
41-80 cm	650 Kg
81-121 cm	975 Kg
121-160 cm	1300 Kg
161-240 cm	1950 Kg
Shipments containing collis with a length of 6.00 m or more, regardless of weight, are handled in accordance with Brings partload service. Minimum freight weight is 2,500 kg. Contact Cargo Domestic when booking to ensure side loading capability of the vehicle.	

7. Booking

Booking (full details for transporting the goods) must primarily be done via our web solution or EDI. Manual booking can be made via email/phonefor a fee. For groupage, the following applies: Booking before 10 a.m. on the collection day in the core area. General lead time schedule available on request. For partload, booking is valid before 14.00, the day before the pick-up day.

For Brings partload service, a transport booking does not mean a guaranteed pick-up the day after the booked pick-up. For access to online booking and operational questions please contact gods.sverige@bring.com. Agreed deviation from this standard regarding message form, booking time must be documented in the shared process description (S.O.P.), between Bring and the customer.

8. Transport document

For each shipment, the client must label all collis with a transport label in accordance with Bring's label guideline with the following information:

- Sender's name, address, zip code
- Recipient's name, address, postcode and place of destination
- Colli number and colli type
- Product type/goods description
- Goods marking and number
- Gross weight and volume (incl. pallets or other cargo accessories)
- Goods declaration for road transport of dangerous goods (ADR, IMDG)
- Export documents (if applicable)

Shipments without Bring's transport label(s) will not be accepted for pick-up. Delivery of consignments without the correct label at a terminal entails a fee for creating valid labels and can only be done at a terminal designated by Bring. A written agreement is required for this type of assignment.

Each colli must be labeled with a unique colli label. In addition to clear and correct labeling (see Bring for the currently applicable specification), the labeling must correlate with the EDI transaction. Only labels approved by Bring are accepted.

In order for the labels to be readable at all stages of the logistics chain, it is important that the following be taken into account:

- The labels must be visible on all loose collis
- The labels must not be attached around a corner of the package
- The labels must not be under any plastic film unless the film is lying flat on top of the label
- You must not fasten straps on top of the label
- To ensure legibility, the label must be smooth
- Some of our services require special labeling requirements
- Labels must also be attached to the natural upper side of the package

Partload shipments must always be sent with waybills.

Dangerous goods

Bring handles the shipments according to current regulations (ADR/RID/IMDG code) in a legal manner. Bring must be informed about the dangerous goods at the time of booking. The booking is confirmed by Bring. The sender is responsible for the goods being declared and documents attached in accordance with the applicable regulations (ADR/RID/IMDG code). Each colli must be marked with regular labels. For ADR goods Class 1, 6.2 and Class 7, transport takes place in traffic after special agreement. Price agreement is reached on each individual transport occasion. For Dangerous Goods transports, deviations from the Transport Schedule may occur. A supplement is charged for shipments containing Dangerous Goods. When loading dangerous goods, loading and load securing apply in accordance with applicable transport regulations (ADR-S, ADR, RID, IMDG). Material used, for example, classification of goods is provided by the sender.

Content of the shipment

Unless otherwise agreed, the goods must not contain valuables (gold, silver, precious stones, coins, banknotes or securities), weapons, ammunition, live animals, larvae, insects or the like, movable goods, unpackaged goods, alcoholic goods or cigarettes and tobacco products.

9. EDI

The client is responsible for ensuring that information transmitted to Bring using EDI or equivalent technology is correct and corresponds to the goods and can be handled by Bring. EDI must be at Bring's disposal no later than 10:00 on the same day that the shipment is picked up by Bring (However, the transport booking must be at Bring's disposal according to the standard conditions, see 7. Booking.) or according to a separate agreement. The client is responsible for errors and costs that may arise as a result of deficiencies in EDI-transmitted information.

10. Loading and unloading

Loading and unloading must be done in agreement with the driver. This must ensure that the load carrier is available for loading/unloading from the side or via the loading dock and provide the necessary assistance. The sender/receiver must make loading equipment available unless otherwise agreed. It is the sender's responsibility, when he has loaded the vehicle himself, to secure the goods in accordance with the Swedish Road Administration's regulations. Loading/unloading with tail lift must not exceed 7.2 LDM per shipment or a maximum weight of 780 kg per colli.

In the case of partload shipments that require tail lift, price according to options list.
The recipient must be available during normal working hours, weekdays 07:00-16:00.

The following time consumption applies as standard conditions for loading/unloading from the time the vehicle is placed at the sender's/recipient's disposal (if the below times are exceeded, a fee is added).

0-150 Kg	5 Min
151-999 Kg	10 Min
1.000-2.499 Kg	20 Min
2.500-4.999 Kg	30 Min
5.000-9.999 Kg	40 Min
10.000-20.999 Kg	50 Min
21.000 Kg -	60 Min

11. Optional services, freight surcharges and fees

There are four factors that affect the total price of our deliveries. Here's how it works:

First of all, all of our services have a shipping price, where fuel surcharges are also added. Other supplements may subsequently be added for delivery to certain locations, or, for example, remote area supplements. All optional services must be clearly stated on the label and when booking. The price is also affected if you choose to customize your transport with our various options, for example, if you wish to use the Pallet Transfer System (PÖS). Finally, there are fees that can be avoided by ensuring that all information is correctly completed and correct and available to Bring in correct time.

Optional services

Advise the day before delivery If advise delivery is requested must ADVISE appear clearly on the label/booking as well as the recipient's phone number (daytime). Bring contacts recipient and announces day for delivery (according to current timetable) The service includes one day's storage. An extra day's lead time is added when ordering advise delivery. If goods cannot be delivered on the delivery date defined by Bring, a fee for unredeemed goods will be charged according to the section Fees. Deliveries to private persons are always pre-notified and are included in the private person surcharge. See Surcharges below.	125 SEK/shipment
Advice on the day of delivery If advise delivery is requested must ADVISE appear clearly on the label/booking as well as the recipient's phone number (daytime). Bring contacts recipient 30 minutes before delivery.	125 SEK/shipment
Time window – Groupage before 09:00 Guaranteed delivery before 09:00. For details about which locations can handle this service, contact gods.sverige@bring.com The guarantee only applies to the latest possible period.	895 SEK/shipment
Time window – Groupage before 12:00 Guaranteed delivery between 07:00 - 12:00. For details about which locations can handle this service, contact gods.sverige@bring.com The guarantee only applies to the latest possible period.	415 SEK/shipment
Time-bound unloading Groupage shipment For details about which locations can handle this service, contact gods.sverige@bring.com	995 SEK/shipment
Time-bound unloading Partload shipment Valid after written agreement with Cargo Domestic Time window < 2h	1.400 SEK/shipment 995 SEK/shipment
Tail lift - Unloading Partload shipment 2.499 Kg - FTL	160 SEK/pallet

Freight surcharges

Fuel surcharges and remote area For current fuel surcharge and list of remote areas see www.bring.se/kunder/priser	
Long goods surcharges	Kolli over 2,4 m see side 5
Waiting time, extra loading and unloading time (Exceeded time which, according to Bring's terms and conditions, applies from the time the vehicle is placed at the sender's/recipient's disposal, the following fee is charged)	17 SEK/minute, min. charge 30 min
Dangerous goods surcharge Requires complete ADR documentation and must be notified when booking Groupage Partload	 250 SEK/shipment 450 SEK/shipment
Limited amount dangerous goods Groupage Partload	 100 SEK/shipment 150 SEK/shipment
Gotland surcharge For transports to/from Gotland	35% surcharge/shipment
Private person surcharge Applies to both Groupage and Partload shipments when the sender or receiver is a private person. Includes phone advise day before delivery.	295 SEK/shipment

Metropolitan surcharge

Stockholm

Postal code 10-19			
Weight	0-100 kg	101-1.000 kg	1001 Kg -
Addition	63 SEK	79 SEK	159 SEK

From 1 January 2025 we include environmental zone 3 surcharge in the above metropolitan surcharge for Stockholm*

*The introduction of Environmental Zone 3 has been communicated for a long time by the authorities, and to meet the requirements of the new environmental zone, transport companies need to invest in vehicles that meet the new standards. The County Administrative Board has now, just over a month before, chosen to pause the implementation for various reasons, which in turn has been appealed by the City of Stockholm. It is therefore unclear from which date the new Environmental Zone will apply. We are, of course, following the legal process that will determine this, but we want to do more for the environment and will, as planned, put into use the newly invested vehicles that have been acquired, contributing to more sustainable logistics in central Stockholm (updated, December 2024).

Gothenburg

Postal code 40-42				
Weight	0-1.000 kg	1.001-10.000 kg	10.001-21.000 kg	21.001 kg -
Addition	15 SEK	20 SEK	35 SEK	50 SEK

Other surcharges

Manual booking (Phone, fax or mail)	100 SEK/shipment
Environmental fee, if a paper invoice is required Invoicing standard is per mail with PDF invoice	50 SEK/invoice
Incorrect shipping information Incomplete label, delayed or missed EDI transmission	150 SEK/shipment
Manual correction of goods information	50 SEK/shipment
Marking of colli when a label is missing	75 SEK/colli
Extended loading or unloading	17 SEK/minute, Min. charge 30 min
Not able to reach pick-up/delivery point	100% of shipment price
New delivery when the recipient was not available	50% of shipment price
Storage at terminal/Unreleased goods Groupage Partload	 50 SEK/day 495 SEK/day
(Groupage 0 – 2,499 kg, For consignments that remain at the terminal after notification, for example because the recipient can not/is not able to receive the goods, a fee is added from the second day after the goods have been notified. The fee is based on the freight weight of the consignment. Price per calendar day).	